

Sent via email

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Dear Accountable Officer

**Compliance with statutory guidance on patient and public participation in commissioning health and care: the NHS Oversight Framework Patient and Community Engagement Indicator**

As you will know, under the National Health Service Act 2006 (as amended by the Health and Social Care Act 2012), CCGs have a statutory duty to involve the public in commissioning (section 14Z2). In addition to meeting statutory responsibilities, effective patient and public participation helps CCGs to commission services that meet the needs of local communities and tackle health inequalities.

NHS England has a legal duty (section 14Z16) to assess how well each CCG has discharged its public involvement duty (section 14Z2), as well as a commitment to supporting continuous improvement in public participation. A robust, and improvement focused, process of national assessment has been now been carried out for 2019/20 to reach final RAGG\* ratings and scores for individual CCGs.

I am writing to inform you that the final RAGG\* rating and score for 2019/20 for your CCG following the national assessment and moderation process are as follows:

**NHS Warrington CCG**

Domain A	Domain B	Domain C	Domain D	Domain E	Final Score	Final RAGG*
3	3	3	3	3	15	GREEN STAR

If you are the Chief Officer of more than one CCG you will receive a separate letter notifying you of the assessment outcome for each relevant CCG.

Please see section 2.4.1 of the [Guidance for CCGs](#) for information about the scoring approach for the indicator. All RAGG\* ratings and scores are final and will be issued as part of the Q4 2019/20 NHS Oversight Framework assessments.

## Supporting improvement

This is a challenging time for all of us and our shared focus is rightly on the response to the COVID-19 pandemic. The experience over recent weeks and months has highlighted the vital importance of strong partnerships with people and communities, and we are committed to continuing to support you with this over the coming year, taking into account the ongoing priority of our collective response to COVID-19.

Over the coming months we will:

- send each CCG a detailed assessment summary, focusing on those criteria that were identified as requiring improvement following 2019/20 assessments, to guide your improvement work;
- offer each CCG that has rated Amber in 2019/20 an optional one to one improvement and support session (by telephone or video call);
- work with our regional NHS England and Improvement colleagues on activities to further support improvement;
- share examples of good practice identified during the assessments.

You and your team may also find it helpful to join our Engagement Practitioners Network for access to resources, support and tools for engagement, as well as information about our latest events and webinars. Email [england.engagementpractitioner-network@nhs.net](mailto:england.engagementpractitioner-network@nhs.net) to join

We would be grateful if you could share this letter with relevant colleagues in your CCG, including engagement, participation and communications teams, your PPI Lay Member and, where appropriate, with your CSU.

If you have any queries please contact my team at [england.engagement@nhs.net](mailto:england.engagement@nhs.net)

Yours sincerely



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