

Changes to Mid Mersey Stroke Services Engagement Report

1.0 Introduction and Background

A review of stroke services across Warrington, Halton, St Helens and Knowsley has been undertaken by commissioners with the support of the Stroke Association, working closely with provider trusts; Warrington and Halton NHS Foundation Trust and St Helens and Knowsley Teaching Hospital Trust, who provide stroke services for our local population.

There have been a number of challenges to address, including the availability of specialist clinical stroke expertise and consultant cover at Warrington and Halton Hospitals NHS Foundation Trust due to retirement of a stroke consultant and the difficulty of recruiting stroke specialists due to national shortages.

In June 2016, an issue was raised with the Mid Mersey Stroke Board with regards to Warrington and Halton Hospitals NHS Foundation Trusts' ability to secure the required consultant cover during out of hours (evenings and weekends). This led to an interim arrangement being put in place from July 1st 2016 for all patients to be treated at St Helens and Knowsley Teaching Hospitals Trust (Whiston Hospital site) during the specified out of hours period.

The change is based on improving quality outcomes, ensuring that local people receive treatment in the best possible clinical location, with the right specialist care.

All provider and partner organisations, including the Stroke Association have been involved in the review and are fully supportive of the changes.

1.1 Mid Mersey approach

The overall vision for stroke services across the Mid Mersey footprint is to have a single hyper-acute unit based at Whiston Hospital for Warrington, Halton, St Helens and Knowsley patients.

The first phase of the changes to stroke services means that any patients who display the signs and symptoms of a stroke, where the clinical assessment indicates they would benefit from Thrombolysis (clot busting medication) will be taken to Whiston Hospital for the acute clot busting treatment, regardless of the day/time.

Stroke specialists from both Warrington and Halton Hospitals NHS Foundation Trust and St Helens and Knowsley Teaching Hospitals NHS Trust are working collaboratively to provide this service, including specialist stroke nurses.

Once patients have been treated, and it is clinically safe to do so, they will be transferred back to their local hospital, usually within 72 hours.

The second phase of the new pathway extends on this with the development of a specialist single hyper-acute unit. This specialist unit at Whiston hospital will take all patients with the symptoms of a stroke for their acute care. Once the acute treatment has been received patients will be transferred back to Warrington Hospital for any rehabilitation care they need.

The change will have an impact on Warrington and Halton patients predominately as this will be a new pathway. For St Helens and Knowsley, clinically eligible patients are already taken to St. Helens and Knowsley Teaching Hospitals NHS Trust however there could be a potential impact on demand and capacity.

2.0 Engagement

NHS Warrington CCG, Halton CCG and St Helens CCG undertook a 12 week engagement exercise on the above change. Knowsley CCG made the decision not to be involved in this joint process and will be leading their own engagement.

The aim of the engagement was to gather people's views on any impact of the changes.

As the change being implemented was due to clinical effectiveness and quality of outcomes for patients an engagement exercise was adequate. The reason for the change is not financial and as the change is not a proposal and does not have alternatives engagement is most appropriate.

To ensure the engagement process was as robust as possible, a 12 week large scale communication and engagement plan was developed to ensure patients, carers, the public, Third Sector Organisations, stakeholder and partners all had an opportunity to have their say and to be made aware of the changes.

NHS Warrington CCG led the overachieving engagement planning with individual CCGs being responsible for the delivery in their own area.

2.1 Pre communication and engagement

A communication exercise was undertaken in July 2016 to inform people about the out of hours changes. No issues arose at this point.

Prior to the engagement period commencing Warrington CCG discussed the changes with their public Health Forum¹. The discussions were used to develop the summary leaflet and frequently asked questions.

2.2 Methodology

The engagement activity took place over 12 weeks - Friday 16th June to Friday 15th September 2017. The methods of engagement were varied as was the target audience. See Appendix 1 for the completed audit of all the communications and engagement activity across Warrington, Halton and St Helens.

¹ Warrington CCGs strategic public forum it feeds into the CCG's Quality Committee and Governing Body.

2.2.1 Summary Document and survey

A summary leaflet explaining the changes was produced with a survey to obtain people's views. This was agreed by each CCGs lay reader panel before being published.

Frequently asked questions were also developed, and added to throughout the engagement.

2.2.2 Public Event

The three CCGs worked with the Stroke Association to organise and facilitate one public event in each area. The Stroke Association used their contacts and networks to promote and advertise the event. For the write ups of these events see Appendix 2.

2.2.3 Attendance at events, meetings and Third Sector Groups

Each CCG was responsible for attending events, meetings etc in their local area to further discuss the changes. From the Equality Impact Assessment that was undertaken groups to specifically target were highlighted, these included those with mental health issues, learning disabilities, people from ethnic backgrounds and older people. Please see Appendix 3 and 4 for the full write of these events and meetings for Warrington and Halton respectively.

3.0 Main Findings

The following section highlights the main findings from all the engagement activity. The information collected from the survey, attending various groups and meetings and the public engagement events have been themed to form the findings and to identify the recommendations.

The full survey results can be found in Appendix 5. This has been displayed as overall findings and also split into the three CCG areas.

3.1 Engagement process

Issues were raised about the decision to not formally consult on the changes, however as outlined above as the change was relating to clinical effectiveness engagement was sufficient.

3.2 Overall Mid Mersey Model

The main feedback about the overall model was positive. The majority of respondents were in favour of the changes:

“fully support the proposals and can see the benefits of the changes”

“Quality of care is paramount - would rather travel for initial specialist care but there should be high quality rehab as close to home as possible”

“changes welcomed, improved chances for getting attention within 4 hours”

“If it helps stroke patients we should use every facility available no matter where it is”

There were also several comments from patients and carers who had been treated at Whiston Hospital, the overwhelming majority reported excellent treatment and care.

There were a minority of comments who were unsure of the changes and were undecided.

From those respondents who stated the changes would impact them and their family there main issues are below.

3.2.1 Transport and travel

There were concerns raised by both Warrington and Halton residents regarding travelling to Whiston Hospital:

“with no car in the family visiting Whiston would be stressful and time consuming at a great time of stress”

“no impact for family in Widnes but problems from Runcorn i.e. Bridge holdups”.

Specifically for Halton residents the new Toll bridge was also highlighted as a potentially issue.

Public transport was mentioned several times as a barrier for families and carers in getting to Whiston Hospital.

Pot holes on the road to Whiston Hospital were mentioned at two meetings as being an issue.

Ambulance times in getting to Whiston from Halton and Warrington was also raised, some people were concerned that this journey would be significantly longer so would this have an impact on the care/ treatment?

3.2.2 Local service

There were a minority of people across Warrington and Halton who wanted stroke services to be a local service:

“surely this treatment can be given at Warrington, are you doing this because in the future you are going to shut Warrington”

There were also concerns, specifically with Warrington residents, that Warrington and Halton Hospitals are losing services to other hospitals and what impact will this have on the sustainability of the Trust.

3.2.3 Capacity

Comments from all three areas included questioning capacity at Whiston Hospital, with the increase in patients. This was the main issue raised by St Helens residents.

3.2.4 Transitions of Care

Warrington residents who had been treated at Whiston Hospital, whilst reporting positive treatments, raised issues with their transition of care back to Warrington Hospital. This relating to both the transfer of medical notes and ensuring the care received at Whiston is followed through at Warrington Hospital.

There were also some comments to highlight that lessons learnt from any incidents at Warrington and Halton Hospital NHS Foundation Trust should be reviewed to ensure these don't happen at Whiston Hospital.

Warrington peer support group for adults with learning disabilities suggested North West Boroughs Let's Check file² should be promoted within Whiston Hospital to support those people who will be treated at Whiston.

3.3 Prevention

There were several comments across all three areas stating that CCGs and the wider health economy should be focusing on lifestyles and preventing strokes.

4.0 Next Steps

The report will be ratified and discussed at the Mid Mersey Stroke Board and then through individual CCG Governance structures.

The issues raised will be discussed as part of the development of the single hyper acute stroke unit at Whiston Hospital.

Communication plans for each CCG area will be drawn up to support the changes and to help patients and the public understand the changes and to answer some their concerns that have been raised.

² North West Boroughs initiative to support people with a learning disability. A file has been devised that is owned by the service user with the most relevant and up to information to enable better communication

Appendix 1 Audit of engagement activity

Stakeholder Group	CCG Action	Dates
Patients and Public		
Website	Web content published on CCG website. Items uploaded were: <ul style="list-style-type: none"> • Overview statement • Link to survey monkey • Frequency asked questions 	16.06.17
Social Media	Information put on Facebook and Twitter Updated throughout engagement	16.06.17
Website and social media statistics		
Warrington <ul style="list-style-type: none"> • 740 website views • 81 tweets, 35.8k impressions, 1,044 profile visits, 114 mentions • 81 Facebook posts, 3,993k reach, 10 page likes 	Halton <ul style="list-style-type: none"> • 53 website views • Twitter posts 5,611 people 	St Helens <ul style="list-style-type: none"> • 73 tweets • 41 retweets • 32 likes • 277 website views
Engagement Documents electronically and printed copies	Disseminated to: <ul style="list-style-type: none"> • All GP Practices • Healthwatch's in each area • Chamber of Commerce • Neighbourhoods – Community Centres and community newsletters • CAB • Pharmacies • Providers (Hospital waiting rooms, outpatients and community clinics) • Stroke Association 	16.06.17

	<ul style="list-style-type: none"> • All Care Homes • Libraries 	
<p>Warrington Specific</p> <ul style="list-style-type: none"> • The Gateway – for public and to all tenant organisations • Warrington Disability Partnership Centre for Independent Living and Market Stall • Health and Wellbeing Mentors • LiveWire Sites (fitness centres and Libraries) • CAB Waiting rooms • PPGs • Warrington Wellbeing • WIRED Carers • LifeTime drop in centre for older people 	<p>Halton Specific</p> <ul style="list-style-type: none"> • The Heath Business Park • Lets Go Stroke Club • Older People Engagement Network • Halton Disability Partnership • Halton Carers Centre • Neurological Alliance • The Brain Charity • OPEN • SPARC/ Speak Out • Halton Umbrella Group / SHAP/Polish/East European groups 	<p>St. Helens Specific</p> <ul style="list-style-type: none"> • Step out to Stroke • Chrysalis Centre for Change drop in session • Stroke rehab classes held by the Healthy Living Team (3 sessions) • Big Conversation event held by Bridgewater • Patient Experience and Involvement Group • SmokeFree Drop in session • Cardiology/Respiratory sessions • Military event at Everton • Emails to PEIG after update to distribute to their organisations • Social Inclusion Network
<p>Patient Forums To be discussed and disseminated to CCG Patient and Service User Forums.</p>	<p>Sent information to their Health Forum members.</p> <p>Presented at individual Patient Forums as below</p>	
<p>Warrington</p> <p>Health Forum 31st July 2017 1pm</p>	<p>Halton</p> <p>Halton Peoples Health Forum Weds 5 July 1.30-3.30pm Churchill Mansion Runcorn</p> <p>Weds 12 July 1.00-3pm. Halton Stadium Widnes</p>	<p>St Helens</p> <p>St Helens PPG Forum 27th July 6-8pm at St Helens Town Hall Patient Experience Involvement Group 21st June (10am-12pm) and monthly at St Helens Town Hall</p>

<p>PPGs Individual PPGs and PPG Networks</p>	<p>Sent information to PPG Networks</p>	<p>16.06.17</p>
<p>CCG 'Membership' Scheme The CCG have developed a membership scheme with approx. 200 individual and Third Sector representatives on the mailing list.</p>	<p>Sent information to 'membership' Schemes</p>	<p>16.06.17</p>
<p>Media</p>		
<p>Press releases</p>	<p>Press release to be developed and modified for individual CCG using agreed spokesperson</p>	<p>16.06.17</p>
<p>Warrington 2 press releases issued</p> <ul style="list-style-type: none"> • Warrington Guardian readership of 85,884 • Warrington Worldwide 	<p>Halton</p> <ul style="list-style-type: none"> • Halton Runcorn and Widnes World readership of 27636 • Halton Community Radio – unknown (estimated 4,000) 	<p>St Helens</p> <ul style="list-style-type: none"> • St Helens Star online paper monthly views 179,297 • St Helens Star Paper – Readership 66,012
<p>Public events</p>		
<p>Specific public events facilitated by Stroke Association</p>		
<p>Warrington</p>  <p>Event plan Warrington.docx</p>	<p>Halton</p>  <p>Event plan Halton.docx</p>	<p>St Helens</p>  <p>Event plan St Helens.docx</p>

Other public events attended		
Warrington <ul style="list-style-type: none"> Disability Awareness Day Stoke association – Step out stroke event Drop in LifeTime (centre for older people) 	Halton <ul style="list-style-type: none"> Disability Awareness Day 	St. Helens <ul style="list-style-type: none"> Stoke association – Step out stroke event Bridgewater Big Conversation event St Helens Stroke Rehabilitation session x 3 different groups Chrysalis Centre
Third Sector Organisations		
Voluntary Actions/ CVS	Sent information for further distribution	16.06.17
Third Sector Hubs	Sent information for further distribution To attend Third Sector Network Hubs or equivalent	16.06.17 Warrington – 26.07.17
Healthwatch	Information sent to Healthwatch to send to their wider database. Stakeholder briefing to be sent	16.06.17
Equality Groups CCG to present at Third Sector groups identified through EIA		
Warrington <ul style="list-style-type: none"> Warrington Disability Partnership Older Peoples Forum (Healthwatch Warrington) 	Halton offered to attend groups	St Helens offered to attend groups

<ul style="list-style-type: none"> facilitated) • Speak Up (for people with Learning Disabilities and mental health issues) • Warrington Ethnic Communities Association • WIRED Carers • West Warrington Older People's Engagement Group 		
Primary Care Engagement		
GPs and Practice Staff	Sent to all local GPs and Practice Nurses	16.06.17
Warrington Information included in weekly GP Bulletin Information sent to Federation Meetings Primary Intranet	Halton via GP Bulletin	St Helens Bi weekly newsletter PLT GP forum Intranet Primary Care team
Practice Managers	Information sent Attended and presented at Practice Managers Meetings	16.06.17 Warrington attended on 14.08.17
Care Homes	Information sent Attended and presented at Care Home Forums	16.06.17 Warrington attended on 14.08.17
Internal Engagement		
CCG Staff	Information sent via Staff bulletin	16.06.17
Quality Committee	To present final report	TBC

Stakeholder Group		
Health and Wellbeing Boards	Information sent to the Board	16.06.17
Bridgewater Community Healthcare NHS Foundation Trust	Stakeholder briefings sent	16.06.17
Warrington and Halton Hospitals NHS Foundation Trust	Stakeholder briefings sent	16.06.17
All Local Authorities	Stakeholder briefings sent	16.06.17
North West Boroughs Healthcare NHS Foundation Trust (formally 5 Boroughs Partnership)	Stakeholder briefings sent	16.06.17
St. Helens and Knowlsey NHS Trust	Stakeholder briefings sent	16.06.17
Political Engagement		
Overview and Scrutiny	Send briefing and offer to present	16.06.17 Warrington meeting 19.06.17
MPs	Stakeholder briefings sent	16.06.17
Councillors	Stakeholder briefings sent	16.06.17

Appendix 2 (Reports received from individual CCGs)

St Helens Stroke Engagement Event

There were approximately 30 people in attendance with representation from patients, carers, Overview and Scrutiny officers, third sector and voluntary reps and health professionals.

The main concern coming out of the St Helens event was regarding bed capacity and would it have an impact on St Helens patients if more patients from Warrington and Halton were sent directly to Whiston.

Feedback from table discussions at the event

TABLE 1

What is the stroke pathway and timings?

- Q – Onset of stroke – ambulance – A&E – Scan – thrombolysis (if applicable) (4 & ½ hours)

72 hours hyper acute ward then rehab (transfer to Warrington/Halton if available)

- **Q – Effect of extra patients on service delivery at Whiston**

This has been taken into consideration and will be monitored

Discussion about

- Walton Centre – service and discharging patients without referral back to stroke pain
- Neuro physio = excellent care
- Stroke association services

TABLE 2

- Therapy Provision (Community ESD, Specialist units, consultant led service, post code differences to therapy, recent investment for St Helens extended to six months but for non-complex patients)
- Time to scan
- Supporting services (Botox, orthotics, splints/specialty services)
- Integrated model (Nursing, therapy/community ESD)
- Ring fence beds – Yes Whiston do
- Event is regarding changes to acute pathway (Can't happen without consideration of total pathway – needs to be clear in a public event)
- Access to thrombectomy (Limited in the region)

TABLE 3

- Myth busters will help/FAQs/about the changes
- Reassure people that it is very well planned and that all the right services are involved in the planning
- Is the actual end point clear
- How to get message to BME community with their specific risks
- Prevention really important
- Can we reinvigorate the FAST – to speed things up
- Teach people self-management

- Raise awareness of TIM to– helps to get S U on time
- Symptoms – pins and needles
- Need to ensure people understand this whole process – modify the presentation – pictures
- Specialist centre – all the expertise in one place. The care for relatives also better, critical mass of experts to support them
- Got specialist nurses to co ordinate
- “I don’t care where you take me as long as I get the best treatment”
- No travelling time concern for Newton patient
- Challenge for WCCG families to travel here but WHHFT is actually hard to get via public transport
- Early appointments at WHHFT. Different – bus – 1/ hour!!! ☹
- Runcorn residents/bridge – can we guarantee 4 hour target
- NWAS – will manage patients via their systems. Will it be stretched?

 **NHS St Helens CCG**
@StHelensCCG

Very successful event in St Helens looking @ changes to stroke services across Mid Mersey! Remember you can [#Haveyoursay](#) online via a survey



12:29 PM - 29 Jun 2017 from Saint Helens, England

1 Retweet 1 Like  

 **NHS St Helens CCG**
@StHelensCCG

Lots of group discussions around the changes to stroke services at our Engagement Event in St Helens, get involved and [#Haveyoursay](#) online!



11:47 AM - 29 Jun 2017 from Saint Helens, England

2 Likes 

Halton Stroke Engagement Event

Halton Stadium. Wednesday 12 July 10.00-12.00

This was attended by 56 people and eight stall holders. A wide spectrum of people attended with the Mayor and Mayoress of Halton, and a Syrian refugee with an interpreter.

Themes and questions raised were:

- 1) concerns around travelling to the new site especially when the new bridge opens and there will be additional charges
- 2) the additional cost of getting to the new site
- 3) what will the new service look like
- 4) what will be the impact of the ambulance service to drop people at Whiston Hospital.



Feedback each round table discussion

Table One

- Concern of loss of community services
- Transport links- possibility of shuttle bus access to bridge (local supermarket)
- Shuttle bus for visiting Whiston from Halton/ Warrington area
- Disparity of ESD services- WWH gold standard
- Staffing model
- Availability of social care
- Development of 1C facilities with stroke specific nurses and therapists
- Social rehabilitation “let’s go”
- How does the tariff follow the patient
- Improve information of patient main key points
- Transport and access over the Runcorn bridge for people with disability
- Access to community services and specialist stroke rehabilitation services and immediate care

- Tariff- money needs to follow the patient

Table Two

- Clarity around 3rd sector services and their roles
- Linking up with clinical specialists (Red Cross)
- Job centres, respite care, PHE- community navigators, Directories!! SA.
- Capture community clinical services
- What impact does this make?
- Bottle necks- how will pts be moved?
- How does stroke pathway- inter relate to other pathways?

Table Three

Impact

- Positive and sustainable
- Bridge problems
- Visiting
- Sustained care in home
- Intermediate stroke beds
- Stroke specialists= doctors, nurses, carers, OT, physios
- Continuity of care
- Support for family
- Domiciliary care- train staff

Getting Involved

- PPG involvement
- Information leaflet- plain speaking
- Use Vikings stadium board
- Signpost to support groups
- Involve in first aid training
- Education
- Focus on men!!
- Involve nursing homes/ domiciliary care
- Promote exercise
- PPG plus website, open website
- Use shake association website
- Use Victoria Park to promote

Table Four

- Centralisation at Whiston not an issue (seen as positive)
- Car parking inadequate!
- Quality and reason for centralisation needs explaining
- Importance of patient choice for location of rehab
- Encourage and promote the expert carers!

Warrington Stroke Event

Thursday 6th July Orford Jubilee Hub

There were 26 people in attendance, these were a mixture of patients, carer, families, Third Sector organisations and councillors.

For this event participants were comfortable in discussing their issues and concerns and asking questions as a whole, rather than in table discussions. Participants were then given the opportunity to comment on a graffiti wall for anonymous comments.

There was support from participants for the change and an understanding of the reasons. Positive experience of care at Whiston Hospital were shared.

The main issues that arose are themed below:

- Engagement process

It was asked why it is an engagement process not a formal consultation. It was felt by Councillors attending that it should have been a consultation and there should have been a choice.

- Ring fencing of stroke beds.

Specialist stroke beds need to be protected at Warrington, in the past this has not happened.

- Transition of care

Concerns around the transition of care from Whiston Hospital back to Warrington Hospital. Personal experiences were shared of excellent care at Whiston Hospital but when transferred back to Warrington Hospital there was a wait for a bed. Attendees asked for reassurances that learning from incidence at Warrington will be made and not impact upon stroke care at Whiston.

- Warrington Hospital Services

There were concerns about what taking this resource from Warrington Hospital is going to do to the hospital's future if resources are being continually taken away. There was also discussions about how to make Warrington a more attractive place for health professionals to work.

- North West Ambulance Service

There were discussions concerning the impact on NWAS' resources and on the journey times to Whiston Hospital.

Appendix 3 Warrington’s engagement activities

West Warrington Older People’s Engagement Group

There were 10 older people in attendance. The group understood the reasons behind the change however in an ideal world they would prefer a local service. The only issue they had was the increased distance to travel for family and relatives.

Speak Up (Mental Health service users)

Warrington Speak Up’s Project Coordinator supported the engagement to seek the views of people with mental health issues. The main themes reported back were:

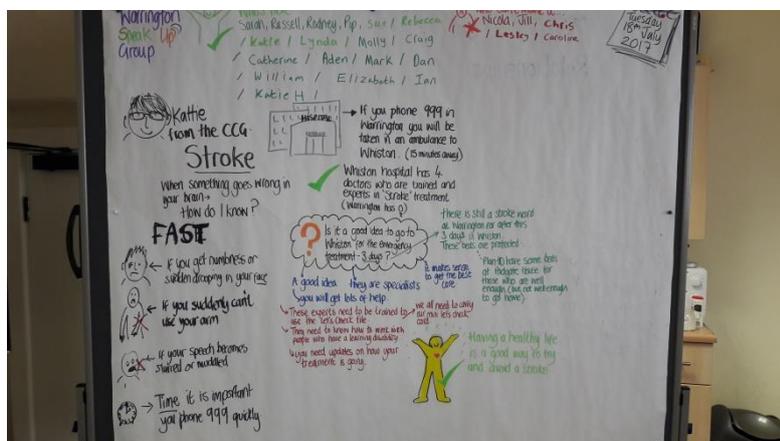
“that makes sense”

“you want to be seen by the experts”

“as long as they get you back to Warrington as soon as they can – so that your family aren’t having to get the Whiston to visit you”

“if it is a national shortage then there isn’t really much we can do is there”

Speak Up (adults with learning disabilities)



There were 17 adults in attendance. The changes were explained to them. The group were in support of the changes and felt they should be treated where the best doctors are. One suggestion they raised was the promotion of North West Borough’s Lets Check file at Whiston Hospital.

Warrington Ethnic Communities Association (WECA)

WECA were in general supportive of the changes and the group welcomed the opportunity to be involved in the engagement.

Warrington Disability Partnership (Staying Connected)

The group were generally in support of the change and thanked the CCG for the opportunity to be involved.

A personal example of attending Warrington Hospital (as a walk in at A&E), where the stroke symptoms were not recognised by the receptionist was shared. This impacted the time for triage and so treatment and it was felt that all staff need to be trained on the symptoms of a stroke at A&E at GP Practice for patients who attend themselves rather than via an ambulance.

Warrington Third Sector Network Hub

There were 10 organisations represented. The group understood the reasons for the change and were in support. The three issues they raised were:

- Would there be an impact on ambulance times?
- There needs a robust process for sharing of information and records between the two trusts
- They questioned if there would be capacity at Whiston Hospital.

Lymm Carers Drop In

There was a mix of opinions. The carers understood the reasons, however some did not think it was a good idea to centralise services.

The carers raised issues with transport and travelling to Whiston Hospital and pot holes on the road to Whiston Hospital.

Warrington Health Forum

There were 17 representatives at the Forum. The Forum discussed the changes to Stroke services with staff from Warrington and Halton Hospitals and Whiston Hospital.

Stroke services has also been discussed as part of the Health Forum outreach with Warrington Speak Up (adults with learning disabilities)

The main discussions were:

- Support for the changes if patients are seen by the most appropriate, skilled Consultant
- Concern regarding if a patient presented at A&E themselves and the time to identify stroke symptoms
- Capacity concerns short and long term
- To ensure that Whiston staff are aware of Lets Check for people with learning disabilities (a file containing the most relevant and up to date information)

Appendix 4 Halton's engagement activities

Halton People's Health Forum

Churchill Hall, Runcorn
Wednesday 5 July 2017.

25 members of the public attended with four stall holders from Diabetes Essential, OPEN (older people's engagement network), Health Improvement Team and medicine management.



The Stroke engagement was delivered by Martin Stanley Head of Contracting and Performance. He also brought a my diagnostick for the audience to test themselves which most people tried and was made aware of their use in the health and social care community.

The feedback was generally in agreement with the reasons why Stroke services have moved to Whiston and any rehab back to your local hospital. The main issue was parking and transport from Halton to Whiston, are there enough beds and will that cause queues.

This was placated that the best health outcomes would be in one location with fully staffed and resourced hyper acute unit.

Halton People's Health Forum

Karalius Suite, Halton stadium
Wednesday 12 July 2017.13.00-15.30

36 members of the public attended. Dave Sweeney Interim Chief Officer and Chair of Mid Mersey Stroke Partnership and Elaine Day Project Lead, explained the reasons why we are engaging with Halton public to move the services to Whiston Hospital site and the changes.

There were two members who attended who felt the leaflet did not have all the relevant information included.

The main themes:

- 1) Are there any financial constraints?
- 2) staffing levels to the new ways of working
- 3) how it isn't cost cutting
- 4) prevention is better than cure – can the public check high blood pressure and health issues



DAD- Disability Awareness Day

Walton Hall Garden, Warrington
Sunday 16 July 2017. 09.30-17.00

Dr David Lyons, Runcorn GP and Chair of NHS Halton CCG

We gave out over 120 stroke surveys. Only 5 were given back to us as it was difficult for visitors to the stall to write and have some space to think about what to write. Many of the Halton visitors recognised and respect Dr Lyons. They were in agreement with the Whiston location and the service it provides.



Appendix 6 Survey Results

There was a total of 117 respondents.

For each question n corresponds to the respondents for that question.

Of the respondents:

35 were from Warrington

29 Halton

43 St Helens

Q1. What are your views on the change?

117 responded to the question. The themes are detail in the main report. The headlines are:

- Positive to the change
- Transport and travel issues
- Questions regarding capacity
- Suggestions CCGs should focus on prevention

Q2. Are there any other comments?

There were 92 responses. The main themes are detailed in the main report. The main headlines are as above.

Q3. Are you responding as?

n=114

	W'ton	Halton	St Helens	Combined
Individual	85.7%	75%	82.3%	80.7%
Paid carer	0.0%	0	2.4%	0.8%
Unpaid carer	8.6%	10.7%	7.3%	9.7%
On behalf of organisation	5.8%	14.3%	7.3%	8.8%

Q4. Gender

n=116

	W'ton	Halton	St Helens	Combined
Male	28.6%	34.5%	45.2%	36.2%
Female	71.4%	65.5%	47.6%	61.2%
Prefer not to say	0	0	7.1%	2.6%

Q5. Sexual Orientation

n= 113

	W'ton	Halton	St Helens	Combined
Straight	88.2%	72.4%	83.7%	82.3%
Gay Man		3.45%	2.3%	1.8%
Prefer not to say	11.8%	24.1%	14%	15.9%

Q6. Same gender as assigned at birth

n=114

	W'ton	Halton	St Helens	Combined
Yes	97.1%	72.4%	88.4%	87.7%
Prefer not to say	2.9%	27.6%	11.6%	12.3%

Q7. Age

n= 112

	W'ton	Halton	St Helens	Combined
25-35	0	3.6%	0	0.9%
35-49	20%	7.1%	22.5%	17.9%
50-64	28.6%	35.7%	30%	31.3%
Over 65	51.4%	53.6%	47.5%	50%

Q8. 35.1% of respondents considered themselves to have a disability.

43.3% of these were from Warrington

48% of these were from Halton

22.9% were from St Helens

Q9. Race

n= 116

	W'ton	Halton	St Helens	Combined
British White	94.3%	89.7%	83.7%	87.9%
Polish	0	0	2.3%	0.9%
Other	0	6.9%	0	1.7%
Prefer not to say	5.7%	3.5%	14%	9.5%