

# NOTES

## Engagement and Involvement Group (E&I)

Addaction, Grangeway Community Centre and Youth Hub, Runcorn

Tuesday 15<sup>th</sup> October 2019

13:30-15:30

**In attendance:** Dianne McCormick (PPG+ and Halton Peoples Health Forum), Alec Schofield (Halton CCG), Richard Ashworth (Halton OPEN), Lisa Taylor (HBC), Angela Green (Bridgewater), Michelle Osborne (HBC), Lorna Plumpton (PPG), David Derefaka (SHAP Ltd), Des Chow (Halton CCG- acting chair), Shaun Reid (IT Commissioning Manager NHS Halton CCG), Sophie Bartsch (One Halton project manager), Samantha Whelan (Patient Experience Manager STHK), Ruth Austin-Vincent (GB member Halton CCG), Phil McClure (Young Addaction Halton)

**Apologies:** Maria Austin (Warrington and Halton CCG), Nicola Goodwin (HBC), Tracy Tilston (Nightstop communities), Matt Roberts (VSCA), Stacy Evans (Halton CCG)

No	Agenda Item	Notes
1	Welcome and Introductions	Welcomed members to the meeting and introductions took place.
2	Minutes of the last meeting and actions	<p>Please send any issues and actions to <a href="mailto:des.chow@nhs.net">des.chow@nhs.net</a> before the next meeting takes place.</p> <p>Samantha Whelan to go onto distribution list.</p> <p>More communication is needed to highlight the importance of the flu jab for pregnant women.</p> <p>Easy read documents for annual report are ongoing.</p> <p>Venue list ongoing</p>
3	One Halton	<p>Michelle Osborne and Sophie Bartsch gave an update on One Halton. The draft plan is online - <a href="http://councillors.halton.gov.uk/documents/s59096/One%20Halton%20Place%20Based%20Plan%202019-2024.pdf">http://councillors.halton.gov.uk/documents/s59096/One%20Halton%20Place%20Based%20Plan%202019-2024.pdf</a> (please note that this draft document will have amendments made throughout the next week or so)</p> <p>There is also a useful newsletter - <a href="https://mailchi.mp/c2b226e591e6/one-halton-information-update?e=7ea5e18aab">https://mailchi.mp/c2b226e591e6/one-halton-information-update?e=7ea5e18aab</a></p> <p>The group agreed to review the One Halton plan in Jan/Feb 2020. One Halton website and social media are in development.</p> <p>Action- Agreed to bring together news, events, consultation and information into one place and circulate.</p>
4	NHS App / Online	<p>Include Shaun Reid presentation</p> <p>Feedback from GP's is that it is working well but there is concern from members that it</p>

	consultations	may lead to more delays to see an actual GP. (Presentation included in email)
5	Halton Peoples Health Forum and PPG Plus	Next PPG Plus is on the 22 <sup>nd</sup> November 2019 and will feature an update on domiciliary care, intermediate care and frailty and falls. Not all practices have a PPG, Primary Care are to look into anything they can do to encourage all practices to have a PPG. There were recommendations that a future HPHF should target a 'younger audience' and highlighted past positive experiences of the college forums.
6	St Helens and Knowsley Trust Engagement Event	The latest engagement event highlighted the two-way text service for patients, an online patient portal and the work of paediatric nurses who treat patients at home - a service that has been running for many years and has always had great feedback and outcomes. Also had information about the A&E extension and the opening of a new discharge lounge.
7	Head and Neck Cancer Equality Impact Assessment	Topic for next meeting.
8	Updates from partners	In regards to the recent A&E survey members commented on what experiences they have had and why they might bypass UCC. (Angela Green) <ul style="list-style-type: none"> <li>• Not always able to see a DR in UCC</li> <li>• Will go straight to A&amp;E because of UCC operating times</li> <li>• Unsure of services are available at UCC</li> </ul> (David Derefaka) Access to health service engagement events for the BAME community He wants to make sure services are accessible and BME communities are aware. (Richard Ashworth) How do the costings work for UCC and A&E? We will ask Mike Shaw and/or finance team to link up with Richard to provide some breakdowns, such as cost per bed per night, cost of an ambulance. What are the implications of the non-merger of Halton and Warrington CCG's? 20% savings still need to be achieved. Management have not ruled out redundancies for CCG staff and are looking at joint Governing Body arrangements. (Lisa Taylor) would like us to help spread the winter warmth messages.
9	AOB	
10	Close	

Action log		
①	Samantha Whelan to go onto distribution list	AS to add SW onto original stakeholder list
②	More communication is needed to highlight the importance of the flu jab for pregnant women	LT to feedback to PH
③	Head and Neck Cancer Equality Impact Assessment for next meeting	DC to add on the agenda
④	Can Mike Shaw and/or finance team to provide some breakdowns, such as cost per bed per night, cost of an ambulance.	DC will link Richard with finance team
⑤		
⑥		

Next meeting: Monday 9 December 2019, Committee room 1, Runcorn Town Hall, 13.30 – 15.30